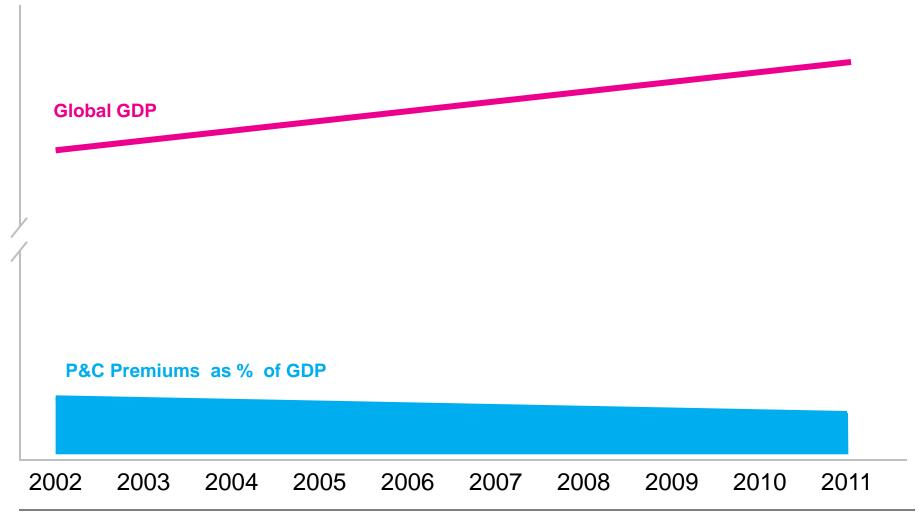


#### Mike McGavick

Chief Executive Officer

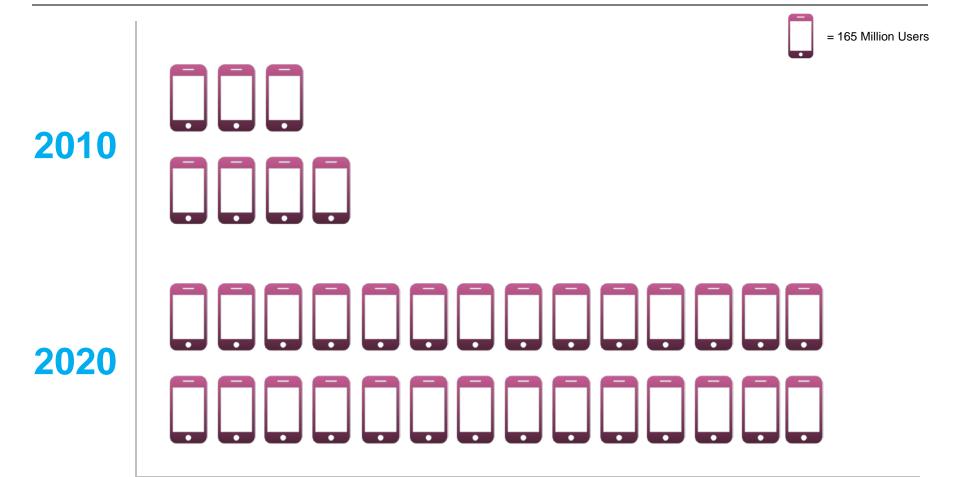
### Relevance?





#### Mobilität

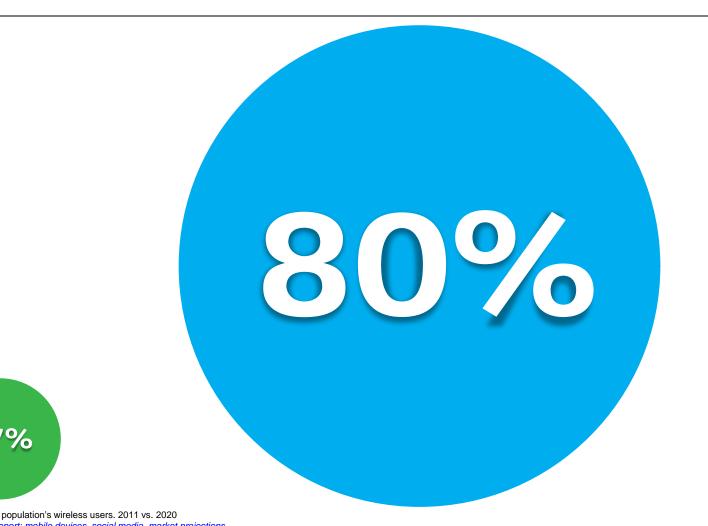




International Data Corporation, <a href="http://www.statista.com/statistics/224384/installed-base-forecast-of-2g-wireless-subscribers/">http://www.statista.com/statistics/224384/installed-base-forecast-of-2g-wireless-subscribers/</a>

### Mobilität





Smartphone penetration of global population's wireless users. 2011 vs. 2020 Source: Jefferies Mobility 2020 Report; mobile devices, social media, market projections

### Cyber Liability



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1998

1st Cyber Liability policy issued

>\$1 Billion

Current Cyber Liability coverage (Est. 2012 GWP)

31

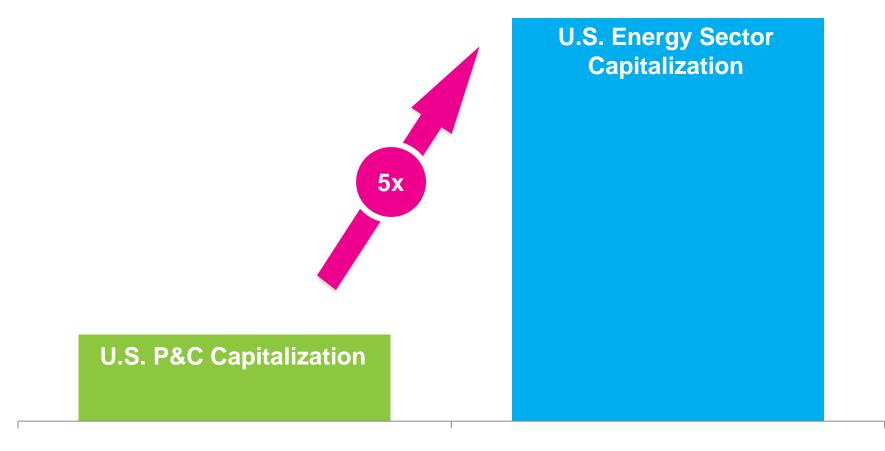
Carriers offering Cyber Liability coverage, up from only 12 in 2008

72%

Exposed companies that do not purchase Cyber Liability policies

### Forza

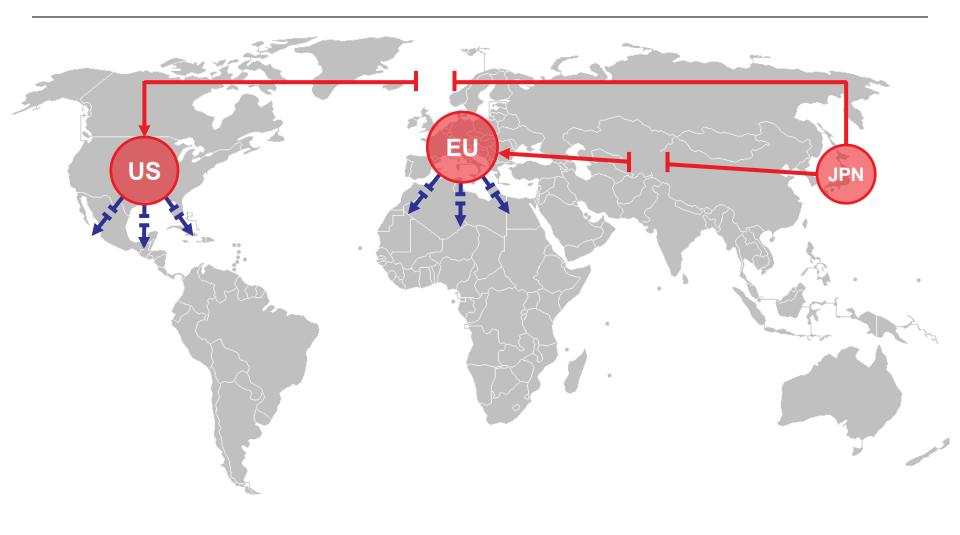




Based on total shareholder equity Russell 1000 Energy Index vs. Russell 1000 Insurance P&C Index, December 2011

## リンケージ





### Fast Fast Forward



- Deeply embedding analytics in every underwriting business
- Tripled the size of Cyber Liability underwriting teams
- Holding Underwriting Innovation Councils with clients and brokers
- Established an energy practice group
- Recruiting specialized expertise to build businesses



# RECLAIM